

# Group 6

**IB9E00 Pricing Analytics** 

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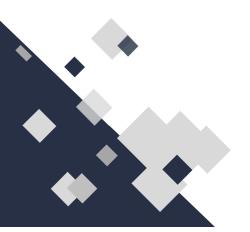






# Introduction

A summary of the Project





### **Business Context and Challenges**

RM suitability for BuildMax and Potential challenges



- **BuildMax** is a construction equipment rental companies with a diverse customer base spanning industries such as construction, mining, and public works.
- **However**, it faces challenges in optimizing fleet utilization and maximizing revenue.

Our Team













- Revenue Management (RM) Implementation
   by leveraging linear programming.
- To enhance overall profitability, optimize equipment allocation and improve pricing decisions.



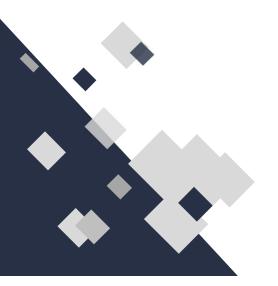






# **Business Context and Challenges**

RM suitability for BuildMax and Potential challenges





### Business Context



### 1 Fixed Capacity

Fixed fleet availability, and each branch has a fixed availability of machine

### 2 Perishable Resources

Idle machines do not generate revenue and loses value over time because machines depreciate

### 3 Price **Sensitivity**.

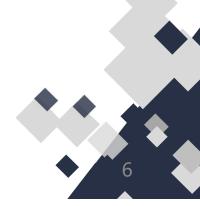
Distinct rental segments: short-term rentals (1 week) and long-term rentals (4, 8 or 16 weeks)

### 4 Low Variable Cost

Cost of letting an additional machine is low

### 5 Variable Demand

Higher demand during spring and summer





### **Fleet Constraints**

### Fleet cannot be expanded

Machines need to be maintained between rentals,

### **Machine Allocation**

Different pricing structures can be operationally challenging.

Average willingness to pay (WTP) is different for each segments (challenging to create segments)

### **Multiple Customer Segments**

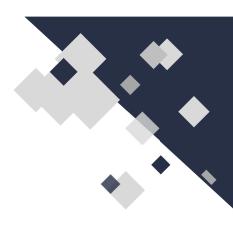
Misallocation could lead to shortages in high demand areas and underutilisation in low demand areas.

One-way rentals increase transport costs and reduce model stability.

### **Government and Private**

Fixed pricing for government project reduce pricing flexibility.

Corporate bulk discount leads to a trade-off between the reduced revenue per-unit and utilisation rates





# LP model and Results





### Maximise Revenue=Price\* Approved rentals\*Duration\*7

### Decision variables:

Approved Rentals: The number of rental request approved.

Equipment Returns: The number units returned each week.

Available inventory: The number of equipment units

available for new rentals after returns.

### Constraints:

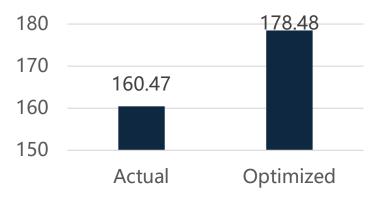
Demand Constraint: Approved rentals not exceed demand.

Inventory Update Constraint: Inventory is updated over time.

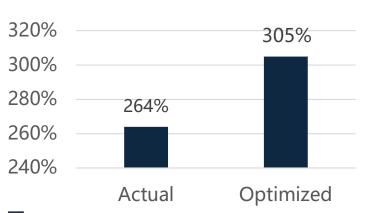
Returns Constraint: Track returns based on previous rentals.

Allocation Constraint: Rentals cannot exceed available inventory

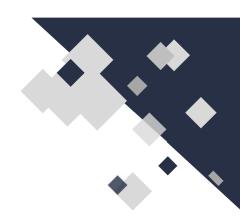
Non-negative Constraint.



### Revenue increased: 11.22%

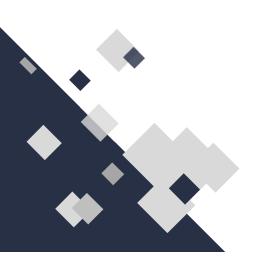


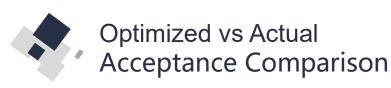
ROI increased: 15.17%





# Actual and Optimized Comparison

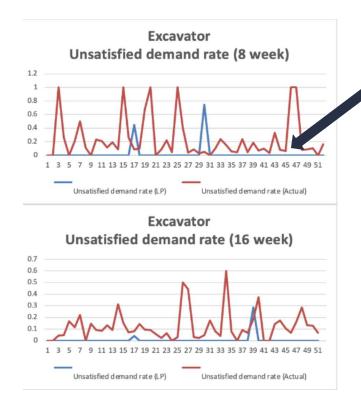




Unsatisfied demand rate = ( Demand – Accept Number) / Demand 0%: all demand is satisfied for given week.

Optimized unsatisfied demand rate(%)

Actual unsatisfied demand rate(%)



 Optimized demand rate equals o
 Demand for 16-week and 8-week rentals is almost fully satisfied

Prioritize long-term rentals

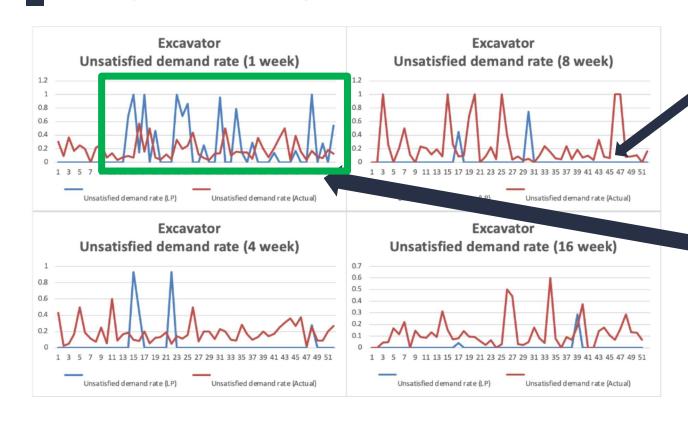
# Optimized vs Actual Acceptance Comparison

Unsatisfied demand rate = ( Demand – Accept Number) / Demand

0%: all demand is satisfied for given week.

100%: reject all demands for given week.

Optimized unsatisfied demand rate(%)Actual unsatisfied demand rate(%)



Optimized demand rate equals o
 Demand for 16-week and 8-week rentals is almost fully satisfied

### Prioritize long-term rentals

 Optimized demand rate changes dramatically Mainly occurs week 13 - week 37 from mid-spring to late summer.

Sacrificing short-term Demand



0.8 0.6

### Optimized vs Actual **Acceptance Comparison**

Unsatisfied demand rate = ( Demand - Accept Number) / Demand

0%: all demand is satisfied for given week.

Unsatisfied Demand Rate (Actual)

Unsatisfied Demand Rate (LP)

Unsatisfied Demand Rate (LP)

Unsatisfied Demand Rate (Actual)

Optimized unsatisfied demand rate(%) Actual unsatisfied demand rate(%)

Unsatisfied demand rate (Actual)

100%: reject all demands for given week. Bulldozer Bulldozer Crane Crane Unsatisfied demand rate (1 week) Unsatisfied demand rate (8 week) Unsatisfied demand rate (1 week) Unsatisfied demand rate (8 week) Unsatisfied Demand Rate (Actual) Unsatisfied demand rate (LP) Unsatisfied demand rate (Actual) Unsatisfied demand rate (LP) Unsatisfied demand rate (Actual) Bulldozer Bulldozer Crane Crane Unsatisfied demand rate (4 week) Unsatisfied demand rate (16 week) Unsatisfied demand rate (4 week) Unsatisfied demand rate (16 week)

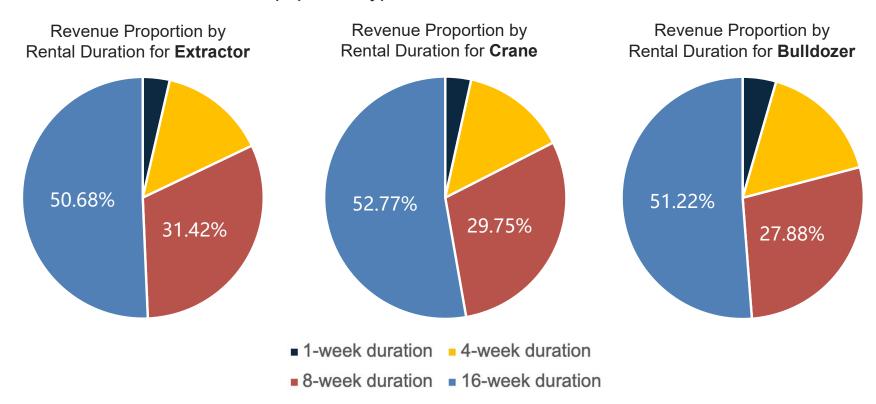


Unsatisfied demand rate (LP)



### Long-term rentals contributes more to revenue

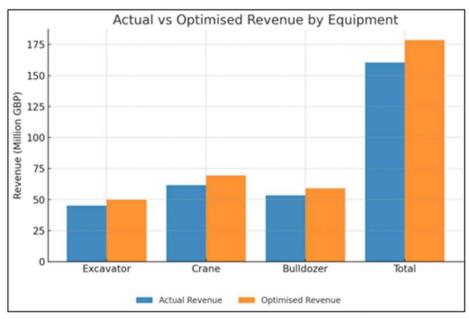
Long-term rentals (especially 8 and 16 weeks) approximately accounted for 80% of the total annual revenue for each equipment type.





# Optimized vs Actual Revenue Comparison

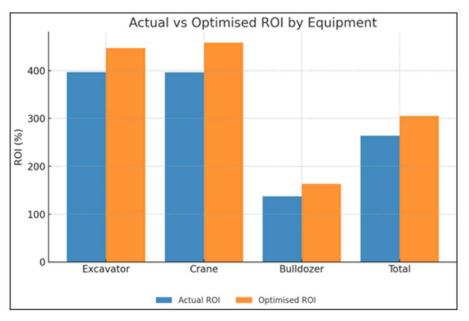




Equipment	Actual Revenue (GBP)	Optimised Revenue (GBP)	Revenue Increase (%)
Excavator	45,274,005.00	49,866,264.00	10.14
Crane	61,785,689.00	69,471,738.00	12.44
Bulldozer	53,413,920.00	59,140,634.00	10.72
Total	160,473,614.00	178,478,636.00	11.22

- Prioritise long-term rentals strategy; long-term rentals contribute 80% of revenue.
- 11.22% growth in the total revenue; indicates strategy effectiveness.
- The Revenue Increase % of the three different types of equipment is very similar.
- Revenue growth facilitated; ROI improvement.



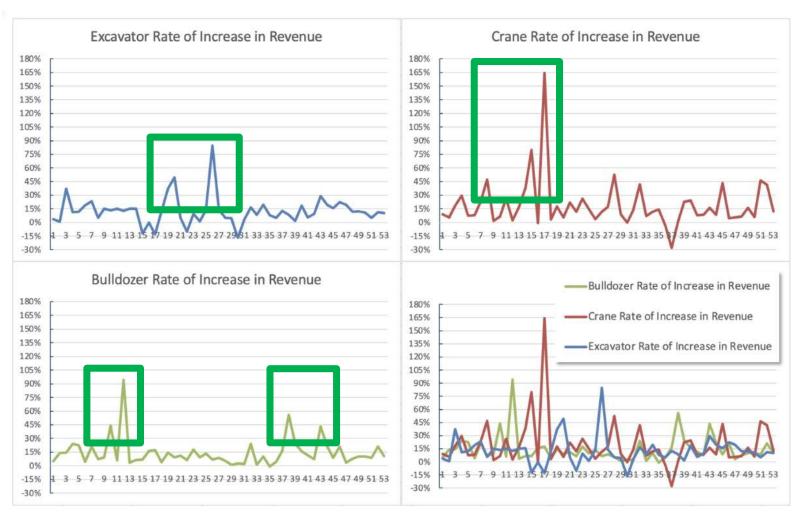


Equipment	Actual ROI (%)	Optimised ROI (%)	ROI Change (%)
Excavator	396.43	446.78	12.70
Crane	396.27	458.01	15.58
Bulldozer	137.4	162.85	18.52
Total	264.1	304.99	15.47

- 1 Total ROI increased by 15.47%
- Bulldozers: Highest relative ROI growth (18.52%), indicating revenue potential
- Excavators & Crane: Highest absolute ROI



# Optimized vs Actual Focus on important high increasing potential periods



Excavators (weeks 18-20);

Cranes (weeks 7-17);

Bulldozers (weeks 8-13 and 38-43).





Optimized vs Actual Summary of insights from the comparison

### Acceptance Comparison:

Prioritize long-term rentals; Sacrificing short-term Demand.

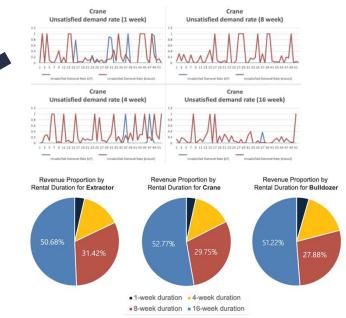
### Revenue & ROI Comparison:

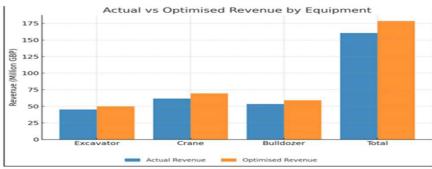
Long-term rentals (especially 8 and 16 weeks) accounted for 81.27% of the total annual revenue.

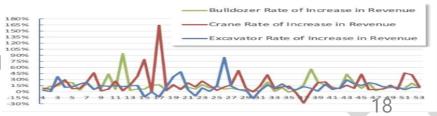
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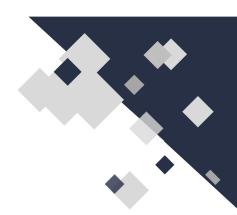
### Revenue Comparison (weekly):

Important high potential periods are marked.











# Revenue Management Approach



### Revenue Management Approach

## Key Approaches



- 1 Prioritise Long-Term Rentals
  - especially for mining and oil companies sacrificing short-term orders during peak demand
- 2 Manage Inventory Shortages

During weeks 13 and 37, sacrifice short-term orders to fulfil long-term rental demand and maintain revenue stability.

- 3 Target High-Profit Periods
  - Excavators (weeks 18-20), Cranes (weeks 7-17), and Bulldozers (weeks 8-13)
- Adopt Dynamic Pricing
  - Shift to dynamic pricing based on demand fluctuations, seasonality, and rental duration, other than based on bulldozers' inventory.
- 5 Fixed Contract Price & Flexible Return Policy
  - The ROI of the contract have to exceeds 265%.





# Implementation, Limitation, and Solutions



### **Potential Implementation**

#### **Prioritise long-term rentals**

Maximising around 80% of revenue.

#### Leverage historical rental data

Forecast peak demand period and set premium prices.

# **Customer Segmentation**

Identify high value customers and offer them priority to long-term rental access.

# Switch to Dynamic Pricing Strategy

Change pricing strategy from fully decided by Bulldozers' inventory to dynamic pricing strategy based on demand fluctuations.

#### **Discount rates**

Offer discount rates during off peak periods.





### **Current Limitations & Proposed Solutions**

### Prioritisation of long-term rentals

 Apply constraints to prioritise short-term rentals in approval process.

### Inter-Branch Rental Distribution

 Current model lacks inter-branch transfers. Implementing demanddriven reallocation can improve flexibility and optimise equipment utilisation.

#### Limited Granularity in Demand data

 Incorporating day-level data would allow more accurate, real-time equipment allocation.

# Maintenance bandwidth considerations

 Use daily demand data to set precise maintenance thresholds, prioritising long-term rentals.

# Misaligned Pricing Strategy

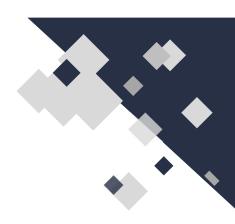
 Improvement through dynamically adjusting price per equipment demand, for better market alignment.

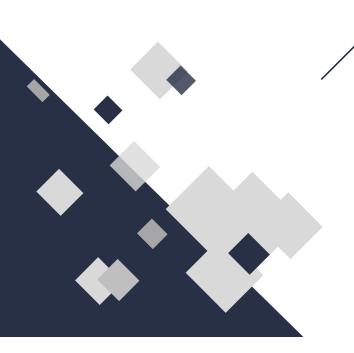
# Absence of Sector-Specific Demand Optimisation

 Incorporating sector specific demand forecasting to target high-margin sectors and optimise equipment utilisation.











Our findings highlight the importance of balancing short-term and long-term rentals, considering sector-specific pricing needs, addressing limited granularity in demand data, issues with maintenance schedules, and the misaligned pricing strategy. Implementing these RM strategies will allow BuildMax to stay competitive, increase revenue potential, and improve overall business performance.





